



Umtentweni Caravan Resort

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TO MAKE A BOOKING!!

DAILY TARIFFS 2018					
Applicable from 01 March 2018 to 28 February 2019 (Subject to alteration without notice)					
		Campsite rate per person (max 8 per site)	Chalet 3 Bedroom (6 Sleeper)	Log Cabin 2 Bedroom (4 Sleeper)	Caravan (4 Sleeper)
December School Holiday 01 Dec - 10 Dec (min rate R460)	Adults	R180	R1300	R1020	R840
	Children	R100			
December School Holiday 10 Dec – 04 Jan (min rate R660)	Adults	R260	R1800	R1400	R1200
	Children	R140			
December School Holiday 04 Jan – 14 Jan (min rate R460)	Adults	R180	R1300	R1020	R840
	Children	R100			
March / April School Holiday	Adults	R160	R1200	R900	R720
	Children	R80			
July & October School Holiday	Adults	R160	R1200	R900	R720
	Children	R80			
Long Weekends (Minimum days applicable)	Adults	R160	R1200	R900	R720
	Children	R80			
Out of Season	Adults	R140	R900	R720	R600
	Children	R70			

ALL TARIFFS IS FOR DIRECT BOOKINGS

COMMISSION WILL BE ADDED FOR BOOKINGS MADE THROUGH AGENCIES

	Low season	High season	Special discounts (only applicable out of season & July / September school holiday)	
Day Visitors	R50 per day	R100 per day	Pensioner daily rate 2 persons per campsite	R240
Small Dogs	R30 per day	No Dogs allowed	Stay 1 month (2 Persons)	-50% R3000
Extra Car	R30 per day	R30 per day	Pensioners monthly Special (2 persons out of season)	R2500

****Children are from 2 years up to age 16 years****

**CANCELLATION :PLEASE NOTE CLAUSE 20 OF THE GENERAL RULES AND CONDITIONS REGARDING
CANCELATIONS**

ACCOMODATION DETAILS

Our Self Catering Units are fully equipped and maintained to the highest standards. Pillows, linen and blankets provided. Complete with crockery, cutlery, cooking and kitchen utensils.

Breakage deposit (R1000.00). The Units are NOT serviced if you want the unit to be serviced, an additional charge will be added. If not left in a reasonably clean condition (including dishes) an extra cleaning charge of R80 will be charged. Anything missing, broken or damaged will be charged for. The breakage deposit will be refunded as soon as the chalet have been checked and found in order.

***No animals permitted in the self catering units.**

***Accommodation to be vacated by 10am unless arranged otherwise.**

WHAT WE HAVE TO OFFER

Situated on the beautiful banks of the Mtentweni Lagoon. Ideal for canoeing, fishing and wind-surfing. Beautiful shark protected beach 600 meters walking distance.

Recreational facilities include trampoline, swimming pool, children's play park, large open grassed area on the banks of the lagoon for sports, games and recreation.

Games room, TV room with DSTV bouquets. No braais on the stands only communal braai at the Lapa. Canoes are available and there is fishing in both river and sea.

The Wild Coast Casino, Oribi Gorge, Crocodile Farm, Night Life, Restaurants, Pubs, Sports Bars, golf courses, Port Shepstone, Shelly Beach and Margate are only a short drive away.

We do our best to provide the highest standards to guarantee your leisure and pleasure.

Your Friendly Hosts

Tobie and Anita Mayer



GENERAL RULES AND CONDITIONS OF THIS PRIVATE RESORT

1. The management reserves the right to refuse any person entry to the Resort and to refuse renewal of lease of any accommodation without any reason being given for such refusal
2. Solid plastic GROUND SHEETS are not allowed. Only Alnet or shade cloth (max 40%) type ground sheets may be used.
3. CARS: Cars must be parked on the site occupied - not on vacant sites. Only one car permitted on a site. Extra cars must park in the designated parking area provided. Cars may be washed with a bucket - definitely not with a hose pipe.
4. ARRIVAL / DEPARTURE: Sites: No arrivals before 10.00am or after 6.00pm. Departure before 10.00am. Unless otherwise arranged.
Self catering units: No Arrivals before 2:00pm and after 6:00pm
5. ELECTRICAL EQUIPMENT: Electric Urns, Two Plate Ovens, Washing Machines and Tumble Driers are **NOT PERMITTED**
6. ABLUTIONS: You must use water sparingly; exercise the utmost care and cleanliness and do not abuse the facilities provided. Ensure that the children do likewise. Children, unless responsible, are not permitted to be in the abluion or toilet blocks unaccompanied by an older and responsible person. Lights must be switched off when not in use.
7. FIRES: No fires may be made except at the communal barbecues provided. Portable braais are permissible, provided that they are not a nuisance to others and do not constitute a fire hazard, or damage our grass.
8. NON SMOKING: Please note that smoking in the chalets, rental Caravans, abluion and entertainment area are NOT ALLOWED.
9. FLORA: Lawns, trees, flowers and shrubs may not be cut, damaged or removed.
10. OPEN-AIR SHOWER: Bathers must please use this shower and NOT showers or baths in the abluion block for rinsing off sea water and sand. Taps for washing feet are also provided. YOU MAY NOT USE THE ABLUTION BLOCK BASINS FOR THIS PURPOSE.
11. LAUNDRY: Clothes washing etc. must be done in the laundry and not in the abluion block. A drying yard is provided. No Clothes to be hung at the sites, only on cloth lines supplied at the laundry
12. SCULLERY: Dishes must be washed in the sinks provided and not in the laundry troughs. PLEASE scrape leftovers and fat into the bin provided.
13. REFUSE AND GARBAGE: All persons in the Resort share in the responsibility of keeping the Resort neat and tidy. It is important that garbage be disposed of in the refuse bins provided.
14. RADIOS, TELEVISION AND NOISE: Radios and television sets are to be tuned and turned low at all times. Noise must be restricted to a minimum.
Celebrations, parties etc. may NOT continue on the sites after 10 p.m. The Cove Pub may be used for this purpose.
15. SPEED: To safeguard the children, speed is restricted to dead slow (5 km/h) in the Resort.
16. MOTOR BIKES: No motor cycles may be ridden in the park including 3 or 4 wheelers.

17. NO FIRE CRACKERS, of any type (including 'poppers'), may be used within the Resort.
18. RIVER SAFETY: It is the responsibility of parents to ensure their children's safety, swimming or playing in the lagoon whilst motorised craft are using the lagoon.
- DAY VISITORS: NO VISITORS WILL BE ALLOWED WITHOUT PRIOR ARRANGEMENT. We reserve the right of admission in respect of all persons entering the Resort. Residents will be held liable for the actions of their visitors. Visitors cars must park their cars in the parking area.
19. DEPOSIT: Bookings are only valid upon receipt of the full deposit and signed reservation form. (Provisional bookings have to be confirmed with a deposit within 48 hours). The acceptance of a deposit by the resort constitutes a legal contract between the hirer and the resort. In addition the hirer accepts liability to pay the rental for the full booking period and agrees to abide by all the rules and conditions of the resort. Cheques are not accepted. Deposits are not transferable. Date changes will be treated as new bookings and are subject to availability. Non-arrival after 24 hours without notice will be treated as a breach of contract.
20. CANCELLATION:
- In the event of a booking being cancelled two (2) months prior to a peak season arrival, or one (1) month to a mid or low season arrival as determined by the resort, then the applicant is obliged to advise the resort immediately by telephone of his intention to so cancel and thereafter to confirm his intention as such in writing addressed to the resort by registered post or fax.
 - The resort shall retain 25% of the monies paid to it by the applicants as a handling fee.
 - The balance of the monies paid by the applicant to the resort shall be refunded to the applicant.
 - Should the applicant cancel his booking closer to the commencement date than the period stipulated in a) and the resort be unable to relet the site/chalet, then the applicant shall forfeit their deposit and be liable for the full payment of the full balance of the hire fees.
 - Should the applicant fail to arrive at the resort by 12 noon on the day following the date of arrival, the resort shall be entitled to relet the site/chalet and any amount in respect of the deposit and hire fees shall still remain due, owing and payable in terms of the clause aforesaid.
 - No patron/camper shall receive any refund should he/she leave sooner, or if he/she is asked to leave. He/she shall also forfeit any further right to his/her site/unit.
21. LEGAL PROCEEDINGS: The patron shall be liable for and pay all legal costs incurred by the Resort, in respect of litigation between the resort and the patron, on an attorney and own client scale, including collection commission. A signed reservation form or entry into the Resort constitutes acceptance of the conditions.
22. INDEMNITY: All persons making use of the Resort and its facilities do so at their own risk. The Management/Resort accepts no responsibility for any deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, occurring within or arising from a visit or visits to the Resort howsoever caused and whether allegedly due to the negligence of the Resort or any of its staff or agents, or arising from the use of any facilities.
23. AMENDMENTS: The Management reserves the right to amend Tariffs, Rules / Regulations and Conditions of the Resort from time to time as it deems fit without notification.